

From: [Webster, Susan](#)
To: [Brescia, Nicolas](#)
Subject: RE: (b) (6)
Date: Tuesday, January 31, 2017 5:06:53 PM

Thank you

From: Brescia, Nicolas
Sent: Tuesday, January 31, 2017 5:01 PM
To: Webster, Susan <webster.susan@epa.gov>
Subject: Re: (b) (6)

I called and left her a message with Enterprise's Claim office.

Sent from my iPad

On Jan 31, 2017, at 4:18 PM, Webster, Susan <webster.susan@epa.gov> wrote:

Nic, please have someone followup with this caller. Call me if need more background. Tx susan

Sent from my iPhone

Begin forwarded message:

From: (b) (6)
Date: January 31, 2017 at 3:18:59 PM CST
To: webster.susan@epa.gov
Subject: (b) (6)

January 31, 2017

Dear Susan Webster:

We just spoke on the phone; and, I am replying with contact information. Thank you for your help in being proactive to allow my issue to be heard.

Yesterday, as I drove through Trenton, my vehicle was exposed to the oil spill, and is covered with it still. I have taken my vehicle to be washed by professionals, and they need to add a tar remover spray and work on it for 2-3 hours in order to remove the oil. Please allow this message to get to the right person to see if I can receive help to have this corrected. I was told that the paint could

be affected if it is not taken off correctly. My filter may need to be changed also so we are not breathing chemicals inside the vehicle. I was given a quote by Alberto from a McKinney car wash.

Again, thank you for your help, Susan!

Sincerely,

(b) (6)

A large black rectangular redaction box covers the signature area, obscuring the name and any handwritten notes.